

Acurus approach to optimizing ADM costs for our customers:

We perform, on an ongoing basis, as part of our assignment - Application Portfolio and Life Cycle Activity Analysis

Allocating applications to business domains requires a proper application portfolio analysis (APA), where results can be used to identify the consolidation of applications per domain. This activity results in continuous assessment of need, utility of applications in a domain, identifying the application candidates that no longer serve the business need to be decommissioned. This results in reduced overall support cost of Application Maintenance.

Use the Right Metrics to Size Application Portfolio and Development Efforts, and Determine the Right ADM Team Size

One of the main challenges that organizations typically face for ADM services is their inability to properly size the associated effort. Without performing an application portfolio and life cycle analyses, it is difficult to connect the effort to the application complexity. To be able to identify how demand has an impact on the application architecture, organizations first need to ensure the requirements that reflect business demand are complete, testable, cohesive, correct, current, essential, feasible and relevant.

We bring to the table our vast expertise in estimating the size of the effort, and provide recommendations in choosing the right ADM team size to enable the organizations realize the savings. We also stand by our estimates, and scale our team sized just in time to meet the changing business needs.

Drive Continuous Optimization of ADM Activities through Focused Benchmarked Metrics and Contractual Key Performance Indicators/SLAs

We setup as part of our engagements, a critical Governance layer with “Client Centric view” to keep the ADM sourcing under control from the strategy, life cycle and application architecture perspective, defining who does what through the blueprint, and introducing contractually and practically effective metrics to measure efforts and productivity, and help sourcing managers activate a continuous optimization process that leverages both continuous improvement (to remove inefficiencies) and relevant benchmarking (to set up the pace and the scope of the improvement).

Best practice contracts, business key performance indicators, SLAs, productivity and simplification targets, as well as a formal evaluation process of our services, enable the customers benefit from our services.